

Peake Wine Associates

(SOUTH & WEST)



Dear Sir / Madam,

Peake Wine Associates S&W (The Fareham Wine Cellar) has been using Fastway Couriers as our main courier company for over 12 months now.

Dave Shardlow has been our main point of contact since he took over the Fastway Couriers franchise for our postcode.

I have always found Dave to be prompt, friendly, polite, very helpful and always very presentable, which is not always the case with some couriers. His delivery van always appears clean and well-organised. We have a regular daily collection time but, if we have last minute orders, he will often return to our shop to collect urgent parcels. Overall his service is competent, efficient and flexible.

Fastway Couriers' service is the best service we have had from couriers - we previously used both Interlink and Amtrak. I am always impressed that they offer a same day service for parcels in their local postcodes and the whole network seems very efficient. Prices are also very competitive.

The staff at our local Portsmouth depot is also very helpful. PODs and parcel tracking are always forthcoming.

If things go wrong, which they sometimes do with this type of business (delays, breakages etc. - we deliver rather breakable bottles of wine), they are always very quick to help sort things out. There is also always someone available to speak to during office hours - this is not what I have experienced with other couriers where I find phones are simply not answered or one has to go through an impenetrable automated phone system.

In summary, I highly recommend Fastway Couriers. If you have any further questions please do not hesitate to contact me.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'D Lockyer', written in a cursive style.

Dominic Lockyer

Retail and Website Manager

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